

Quality Assurance

Our high-RPM power tools and centrifuges exhibit high-performance capabilities supported by outstanding quality. To develop products with superior quality, Hitachi Koki's Quality Assurance Department participates in the process from the product-development stage. We are also creating and applying an ISO 9001 Quality Management System to further improve the quality of our products.

With the slogan of "providing customers with top quality products and services," the entire Hitachi Group is carrying out a campaign called "QF21" (Quality First 21) to further improve product quality. As part of the QF21 campaign, we are working to achieve "quality improvements on a global basis" with a view to improving quality at both domestic and overseas manufacturing plants and making further progress on our ongoing Six Sigma programs.



Six Sigma

Since April 2001, Hitachi Koki has been using the Six Sigma program to eliminate potential waste and product defects in operations throughout the Company.

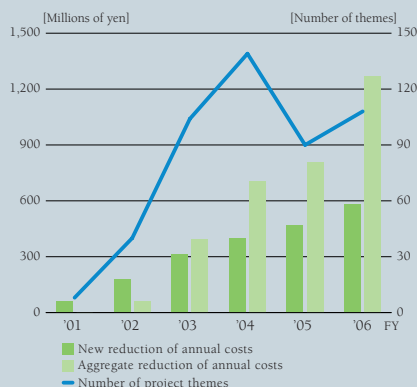
Six Sigma programs were initially implemented primarily in the Company's manufacturing division, but they were later deployed in the development and sales divisions, and from December 2004, Six Sigma programs were also deployed at our overseas manufacturing facilities. In fiscal 2006, several local employees working overseas were awarded Six Sigma Certification, and we were able to further promote Six Sigma programs at overseas manufacturing facilities.

Overall, the financial effects gained in fiscal 2006 by applying the outcomes obtained through projects conducted from fiscal 2001 through fiscal 2006 amounted to ¥1,271 million.

In fiscal 2007, we will move forward with 110 themes for the projects and have targeted ¥600 million for newly set-up fiscal effects.

Hitachi Koki will continue to implement Six Sigma programs, including those overseas, with the aim of improving the quality of its products and of further enhancing operational efficiency.

Expansion of Six Sigma Programs



History of Certification under ISO 9001-2000

Company	Certification	Date obtained
Domestic Plant		
Hitachi Koki Co., Ltd.		
Power Tools Sector	ISO 9001-2000	Sept. 2002
Life-Science Instruments Sector	ISO 9001-2000	Dec. 2002
Overseas Subsidiaries		
Hitachi Koki (Malaysia) Sdn. Bhd.	ISO 9001-2000	Dec. 2002
Fujian Hitachi Koki Co., Ltd.	ISO 9001-2000	July 2003
Guang Dong Hitachi Koki Co., Ltd.	ISO 9001-2000	July 2003
Hitachi Koki Asia Co., Ltd.	ISO 9001-2000	Dec. 2002
Hitachi Koki Europe Ltd.	ISO 9001-2000	Sept. 2003
Hitachi Koki Taiwan Co., Ltd.	ISO 9001-2000	Nov. 2005